

# WORKSITE TEAM KEY CONTACTS



## Home Office

### Paul Monica

Senior Vice President  
Business and Individual Markets  
800-776-2322 Ext. 2412  
pmonica@afba.com

### Sal Campanile

Vice President, Worksite  
Voluntary Benefits & Group Sales  
202-431-4745 (direct)  
855-725-3290 (fax)  
scampanile@afba.com

### John Sachs

Vice President, Business  
Insurance Markets  
571-437-1781 (direct)  
703-519-5671 (fax)  
jsachs@afba.com

### Brandice Rhoades

Director, Client Services  
703-740-9111 (direct)  
855-329-5273 (fax)  
brhoades@afba.com

## Regional Marketing Directors

Point of contact for all sales, marketing and broker contracting

### Brent Cotton

612-590-0086 (direct)  
855-668-7669 (fax)  
bcotton@afba.com

### Marc Hardage

405-317-1606 (direct)  
855-627-2329 (fax)  
mhardage@afba.com

### John Howard

312-767-9169 (direct)  
855-668-7669 (fax)  
jhoward@afba.com

## Account Managers

Contact for new business implementation and client service management

### Michelle Carney

703-299-5798  
mcarney@afba.com

### Mandy Coulter

703-884-2104  
mcoulter@afba.com

### Lisa Wilson

571-483-8386  
lwilson@afba.com

## Account Support

Advocacy team for billing, claims and commission

### Dana Jordan

Claims Advocate  
402-382-7725  
djordan@afba.com

### Kim Tejada

Account Coordinator  
402-382-7733  
ktejada@afba.com

### Susan Wright

Accounting Specialist  
402-382-7724  
swright@afba.com

## Technology and Enrollment Support

New and existing enrollment and technology implementation

### Dan Ealy

Strategy Solutions /  
Technology Lead  
317-919-7720  
dealy@afba.com

### Phil Stephenson

Account Services /  
Enrollment Technology  
571-210-4370  
pstephenson@afba.com

## General Numbers

Contact for existing business and routine questions

### Agent Support

AgentSupport@5starlifeinsurance.com

### Administration/Customer Service

866-863-9753  
5Star Life Administrative Office  
777 Research Drive  
Lincoln, NE 68501

### Group Billing

Groupbilling@5starlifeinsurance.com

### Client Services

Clientservices@5starlifeinsurance.com

### Policy Holder Service

Policyholderservice@5starlifeinsurance.com

### Claims

Claims@5starlifeinsurance.com