



# Worksite Team Key Contacts

## Home Office

**Sal Campanile**  
 Vice President, Worksite  
 Voluntary Benefits & Group Sales  
 202-431-4745 (direct)  
 855-725-3290 (fax)  
 scampanile@afba.com

**Brandice Rhoades**  
 Director, Client Services  
 703-740-9111 (direct)  
 855-329-5273 (fax)  
 brhoades@afba.com

## Regional Marketing Directors

Point of contact for all sales, marketing and broker contracting

**Brent Cotton**  
 612-590-0086 (direct)  
 855-668-7669 (fax)  
 bcotton@afba.com

**Dan Ealy**  
 317-919-7720 (direct)  
 dealy@afba.com

**Marc Hardage**  
 405-317-1606 (direct)  
 855-627-2329 (fax)  
 mhardage@afba.com

**John Howard**  
 312-767-9169 (direct)  
 855-668-7669 (fax)  
 jhoward@afba.com

## Account Managers

Contact for new business implementation and client service management

**Michelle Carney**  
 703-299-5798  
 mcarney@afba.com

**Mandy Coulter**  
 703-884-2104  
 mcoulter@afba.com

**Josh Lehn**  
 402-925-4479  
 jlehn@afba.com

## Account Support

Advocacy team for billing, claims and commission

**Dana Jordan**  
 Claims Advocate  
 402-382-7725  
 djordan@afba.com

**Kim Tejada**  
 Account Coordinator  
 402-382-7733  
 ktejada@afba.com

**Susan Wright**  
 Accounting Specialist  
 402-382-7724  
 swright@afba.com

## General Numbers

Contact for existing business and routine questions

**Agent Support**  
 AgentSupport@5starlifeinsurance.com

**Administration/Customer Service**  
 866-863-9753

**Group Billing**  
 Groupbilling@5starlifeinsurance.com

**5Star Life Administrative Office**  
 777 Research Drive  
 Lincoln, NE 68501

**Client Services**  
 Clientservices@5starlifeinsurance.com

**Policy Holder Service**  
 Policyholderservice@5starlifeinsurance.com

**Claims**  
 Claims@5starlifeinsurance.com